

# Dine in The Clouds Competition 2021

## Competition Terms and Conditions

CloudDine is a subsidiary of Fiamme Holdings.

These are the terms and conditions applicable to all Promotions, offers, redemptions and/ or competitions.

These Terms and Conditions shall commence from the date on which they are published on the Site and all social media channels and continue indefinitely, as amended by Fiamme Holdings).

Fiamme Holdings is entitled to terminate and/ or amend these Terms and Conditions and/or shut down all and/ or any Promotions, offers, redemptions and/ or competitions at any time. All amendments to these Terms and Conditions will be posted online.

All Promotions, offers, redemptions and/ or competitions are available to all residents within South Africa. Except the employees of Fiamme Holdings and the respective advertising, media, and PR agencies, as well as the family members, consultants, directors, associates and trading partners of such organisations and persons.

The promoter reserves the right to terminate or suspend all Promotions, offers, redemptions and/ or competitions in the event of technical or other difficulties that might compromise its integrity. In the event of a dispute, the decision of the marketing division is final, and binding and no correspondence will be entered into.

By using or participating in the Promotions, offers, redemptions and/ or competitions, all customers accept and agree to abide by these rules, terms, and conditions.

Neither Fiamme Holdings nor their respective advertising, media and PR agencies, nor their trading partners shall be liable in any way whatsoever for any loss, damage or costs, howsoever arising, suffered by a user of this and/or participant in the Promotions, offers, redemptions and/ or competitions.

All personal information, videos and images are shared at the discretion of the competition participants. Fiamme Holdings respects the privacy of your personal information, videos and images, however, by sharing your personal information, videos or images, you are fully aware and understand that you have shared your personal information, video or image digitally on the internet. Fiamme

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Holdings cannot be held liable or responsible for your personal information, videos or images being saved and/or shared outside of our control.

Only one entry per QR code scan will be accepted. The use of automatic entry tools, DOS, scripts or any other illicit form of entry, to try and better your chances of winning, will be classified as a Denial of Service and we reserve the right to open a case at the South African Police Department on charges and prosecute, with damages, any contravention of the Electronic Communications and Transactions Act of 2002

We reserve the right to remove comments, posts or any content that creates an unfavourable environment on any of our social media and digital platforms.

If any of the provisions of these terms and conditions shall be found to be invalid or unenforceable, it shall not affect the enforceability of any of the remaining provisions

The competitions will run during the period stated on the official CloudDine social media platforms.

Winners will be selected from a pool of the relevant Instagram and Facebook posts based on the quality of the comments/posts/images shared that meet the competition criteria.

In order to qualify the correct steps must be taken which is stated on the competition mechanics, posted on our official social media platforms.

Offer not redeemable or transferable for cash or credit

Not to be used in conjunction with any other offer.

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Neither Fiamme Holdings nor their respective advertising, media and PR agencies, nor their trading partners shall be liable in any way whatsoever for any loss, damage or costs, howsoever arising, suffered by an entrant of this and/or participant in the offered promotion.

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All customers accept and agree to abide by these rules, terms and conditions.

The promoter reserves the right to terminate or suspend this offer in the event of technical or other difficulties that might compromise its integrity. In the event of a dispute, the decision of the marketing division is final, and binding and no correspondence will be entered into.

This offer is in no way affiliated or sponsored by Facebook, Twitter and/or Instagram.

Fiamme Holdings reserves the right to update these terms and conditions from time to time and post any updates on the website. Please review these terms and conditions regularly so that you are updated on any changes.

## **CloudDine Social Media Campaign**

Neither Fiamme Holdings nor their respective advertising, media and PR agencies, nor their trading partners shall be liable in any way whatsoever for any loss, damage or costs, howsoever arising, suffered by an entrant of this and/or participant in the offered promotion.

By entering the competition, all customers accept and agree to abide by these rules, terms and conditions.

Fiamme Holdings reserves the right to terminate or suspend this competition in the event of technical or other difficulties that might compromise its integrity. In the event of a dispute, the decision of the marketing division is final, and binding and no correspondence will be entered into.

This promotion is in no way affiliated or sponsored by Facebook, Twitter and/or Instagram.

The prize is valid for 30 days from the date it is received. The prize is not transferrable or redeemable for cash.

Criteria:

- Comments must be meaningful and purposeful – Quality over quantity
- Shares are vital and help to broaden our message
- Likes are important but not critical
- In store visits and shots create new dimension and encourage foot traffic
- Videos are High Priority as we are moving towards visual content
- A combination of the metrics outlined in the criteria will help you stand a better chance of winning